

texoma council of
governments



2025 ANNUAL REPORT

better leaders building better lives™

1. Foundation <i>noun</i> foundation /foun'dāSH(ə)n/ an underlying basis or principle for something	2. Mission <i>noun</i> mission /'miSHən/ a strongly felt aim, ambition, or calling	3. Vision <i>noun</i> vision /'viZHən/ a mental image of what the future will or could be like	4. Intention <i>noun</i> intention /in'ten(t)SH(ə)n/ purpose or attitude toward the effect of one's actions or conduct
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Over a decade ago, TCOG adopted the vision **Better Leaders Building Better Lives** and established the following principles as the foundation of our leadership philosophy: **commitment, trust, support, integrity, courage, and celebration**. We set an intention to operate from a heart-first, vision-pursuit mindset, where our energy and efforts are collectively focused on being **better leaders**, training **better leaders**, and supporting **better leaders**, knowing that if we chased after excellence in our leadership and performance, we would

build the organization and thereby, inevitably, build more **quality of life**.

Our mission at TCOG is simple and straightforward: **make life better** for people, and the better we are at our jobs, meaning the more efficient we are in the expenditure of public funds, the more effective we are at transitioning people out of poverty, the more committed we are to continually improving our programs and services, the greater impact we have on **quality of life** in Texoma.

We knew when we adopted our vision that challenges would come. Our vision statement accounted for this and made a call for **inspired leaders** who can see a bigger vision; **committed leaders** who believe the vision will be achieved; and **courageous leaders** who endure challenges, overcome obstacles, and transform the vision into reality. While we still have ground to cover and progress to make, this Annual Report reflects our success in enduring and overcoming challenges and the tremendous work achieved in the pursuit of our vision.

Proudly serving the citizens of Cooke, Fannin & Grayson counties

2025 ANNUAL REPORT

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AGING SERVICES

The federal Older Americans Act designated Area Agencies on Aging to develop and implement programs and services for older people at the local level.

The Texoma Region has a larger per capita population of older persons than the State of Texas.

Our AAA served over 8,120 clients and expended \$2,597,321 in Federal and State funding across our region last year.

TCOG's Area Agency on Aging (AAA) is dedicated to providing older Texomans an appropriate and coordinated system of services that fully supports their health and well-being, with the goal of creat-

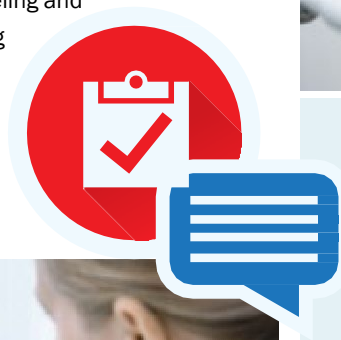
ing an environment where they may age with grace and dignity. Texoma AAA continues to evaluate, modify and implement projects to address identified unmet needs of Texoma seniors.



Benefits Counseling

TCOG's Benefits Counselors answer questions regarding public benefits, private insurance, and Medicare and Medicaid for those age 60 and over, disabled individuals and caregivers.

Our Counselors providing 766 hours of counseling and assistance to approximately 400 clients during FYE 2025.



Managing Local Ombudsman

The Managing Local Ombudsman (MLO) is responsible for monitoring the quality of care for residents in long-term care facilities, advocating for Resident's Rights, and also recruiting and training volunteers to become State Certified Volunteer Ombudsmen (CVO).

The MLO and CVOs participate in nursing home open hearings, research complaints and ensure the best possible care for the residents of long-term care facilities throughout the Texoma region.

Our 5 CVOs were responsible for monitoring 39 nursing home and assisted living facilities during FYE 2025.





Care Coordination

Care Coordination is a community-based home care program administered by professional case managers which promotes independent living for persons age 60 and over. Services include assistance with activities of daily living, home-delivered meals, minor residential repair, health maintenance (dental, vision, hearing, and medication), emergency transportation and in-home service arrangements.

We provided over 1,340 hours of coordinated service last year, enabling older Texomans to live at home longer and preventing premature placement in long-term care facilities.

Congregate and Home-Delivered Meals

Over 142,600 meals were provided in the Texoma area to eligible clients valued at more than \$1,282,180.

Health Maintenance

More than \$56,000 in local grant funding was spent in services for dental, vision, hearing and emergency medications for 59 clients.

Residential Repair

Almost \$70,760 in grant funding was spent for residential repair services to 94 clients in Texoma including safety issues, plumbing, and electrical wiring.

Caregiver Program

The Caregiver Program assesses the needs of a caregiver and care recipient by identifying, planning, arranging, coordinating and providing support services.

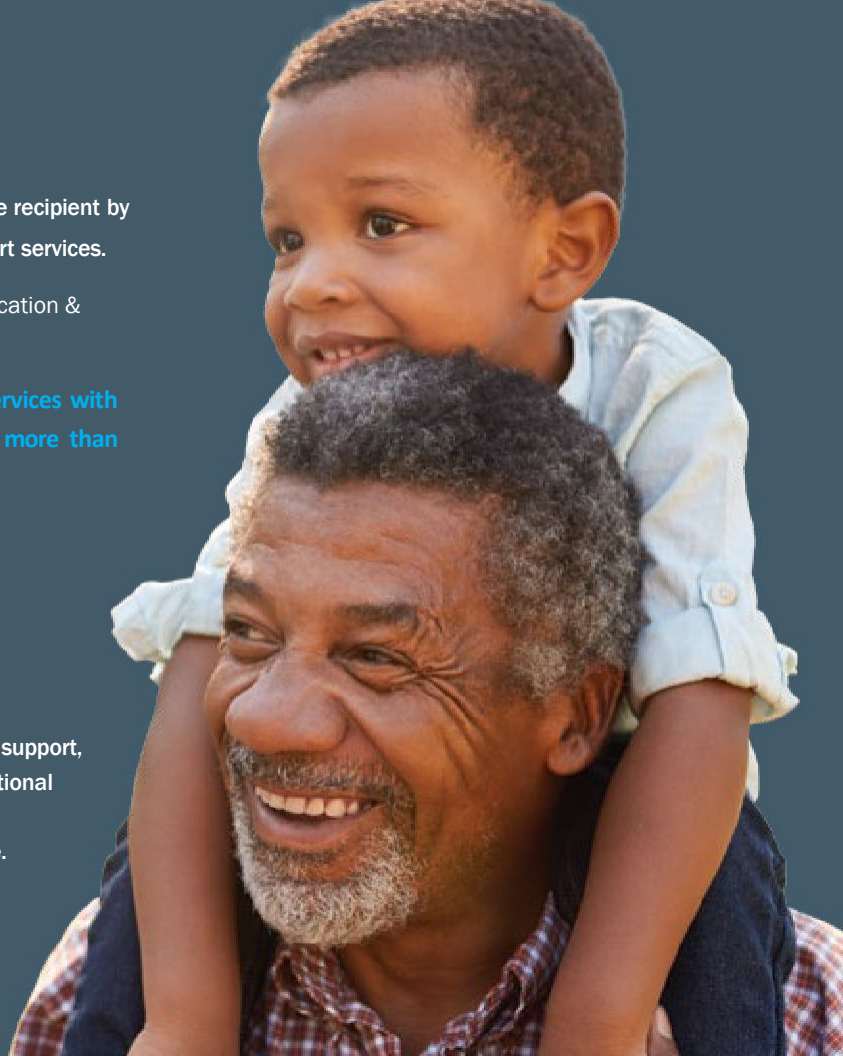
Programs include: Falls Prevention, Community Outreach, and Education & Training for Alzheimer's and/or Dementia.

During FYE 2025, we provided nearly 100 hours of caregiver services with to 287 contacts for Education and Training of caregivers and more than 1,360 informational contacts for Community Outreach.

Evidence-Based Intervention - A Matter of Balance Falls Prevention & Powerful Tools for Caregivers

TCOG provided services to 29 clients with 159 contacts at a value of over \$9,961.

Join a local support group for volunteer support, peer and formal counseling, and educational programs to address your needs as a grandparent or other relative in this role.
Call (903) 813-3575.





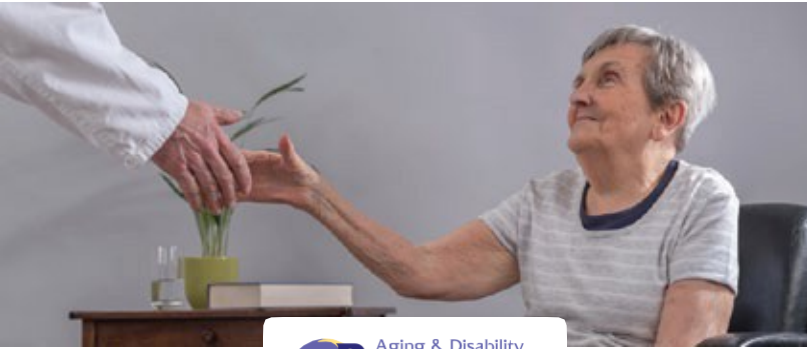
Information and Referral (IR&A)

The IR&A Specialist is trained in local and State resources and is a point of contact for services at the Area Agency on Aging of Texoma.

The Specialist evaluates the needs of each caller, identifies what services are needed, makes referrals to appropriate sources, and follows up on

referrals to ensure service was provided.

Over 2,700 referrals were made during FYE 2025.



TCOG's ADRC Program provides specialized person-centered referrals to clients seeking access to long-term services and supports such as care counseling, benefits counseling, program eligibility determination and program enrollment assistance. Clients are provided with "warm referrals" meaning the ADRC Specialist not only makes referrals but actually contacts the referral on behalf of the client to ensure services are understood and received.

An important component to this program is building strong partnerships with programs and agencies throughout the service region. Programs and agencies are brought together for monthly stakeholder meetings where they collaborate on outreach and share program information. By working together, there is a strong alliance among the programs and agencies, which translates to better referrals and service to all clients.

Community Outreach Efforts

ADRC staff facilitated quarterly stakeholder meetings for Texoma's aging and disability network and provided the following outreach:

- Managed the Adult Incontinence Supply Bank at TCOG
 - Trained in NAMI Texas programs and served with NAMI Texoma
 - Provided weekly case management at the HEAT soup kitchen in Denison
 - Served on the Texoma Homeless Coalition
 - Conducted home visits to homebound population
-
- ADRC staff assisted with 32 Disability Applications
 - Provided Your Texas Benefits application assistance to 136 clients. (TCOG's ADRC is a Level 3 partner in Texas Health and Human Services Community Partner Program (CPP))
 - Participated in 63 local events and community meetings
 - Participated in the annual Point-In-Time count.



The goal of AmeriCorps Seniors is to provide positive impact service and to bridge the gap between seniors who want to serve with people/agencies who need their service.

AmeriCorps Seniors

Texoma AmeriCorps Seniors consists of two senior volunteer programs - Foster Grandparent Program (FGP) and Retired and Senior Volunteer Program (RSVP) - for people age 55 and over. We serve Grayson, Cooke and Fannin Counties.

FGP volunteers must meet certain income criteria as well as pass a physical and criminal background check and commit to a minimum of fifteen hours a week and focus on at-risk children who are in need of support.

Volunteers can be found serving in area schools, day cares, and after-school programs and receive a small hourly stipend and travel expense assistance for their service.

RSVP volunteers may serve as little as one hour a month at locations such as hospitals, food pantries, meal delivery programs, and business offices.

This past year, our **29 FGP volunteers** contributed over **24,000 hours** serving **91 children** at **19** different stations. Our **342 RSVP volunteers** partnered with **28 stations** collectively contributing over **68,770 hours** of service.



CLIENT SERVICES

Whether providing affordable housing, self-sufficiency programs, or referrals to crucial social services, the common goal of Client Services is to: *Give families hope.*

The Client Services programs are supported with state and federal funds and offer families a better tomorrow by providing life-changing resources today.

By thoughtfully and strategically planning for the future needs of our region, TCOG continues to improve the level of social and lifeline services which in turn improves quality of life for all Texoma residents.

The Client Services Department specializes in the delivery of di-

rect services to qualified families living in Texoma and includes the Family Self-Sufficiency Program, Section 8 Housing Choice Voucher Program, Veteran Administration Supportive Housing Program, and 2-1-1 Information and Referral





Each of Texas' twenty-five (25) call centers is a local operation with services that reflect local needs and concerns.

To learn more visit www.211texas.org ►

2-1-1 Information & Referral

Dialing 2-1-1 provides those in need with referrals to critical health and human services as well as community resources and government assistance.

The 2-1-1 database currently stores over 400 agencies and programs which provides almost 1,000 local references to clients living in Texoma.



In FYE 2025, 2-1-1 Texoma handled over 29,000 calls.

Section 8 Housing



With an annual budget of over \$10 million, the Section 8 program provides affordable housing to over 1200 households in Fannin and Grayson Counties. The Tenant-Based Voucher Program is administered in Fannin and Grayson Counties. Project-Based Vouchers are in the following cities: Bells, Bonham, Celeste, Ector, Farmersville, Gunter, Honey Grove, Howe, Ladonia, Leonard, Pottsboro, Princeton, Savoy, Tioga, Tom Bean, Trenton, Van Alstyne, Whitewright and Windom.

Section 8 families may choose to participate in the Family Self-Sufficiency/Homeownership Program to achieve the goal of financial

independence through support services including employment and educational training, credit counseling, and homeownership classes.

Additionally, in coordination with the Department of Veterans Affairs, TCOG was selected to receive specialized vouchers which assist the most vulnerable, chronically-homeless veterans and their families transition from homelessness to permanent housing.

Family Self-Sufficiency

- 146 Family Self-Sufficiency (FSS) Graduates and over \$600,000 in escrow disbursed since 1994
- 101 Active FSS/Homeownership Programs Participants
- 16 proud homeowners since 2024 with 5 mortgages paid in full.

HUD-VASH (Veterans Affairs Supportive Housing)

In partnership with the Department of Veterans Affairs, TCOG was selected to receive specialized vouchers which assists the most vulnerable, chronically homeless veterans and their families' transition from homelessness to permanent housing

Special purpose Programs

- The Mainstream Program assists non-elderly households with disabilities
- The Family Unification Program coordinates with the Texas Department of Family and Protective Services to reunite families in crisis
- The Money Follows the Person Demonstration links HUD housing with Health and Human Services to assist eligible Texans out of nursing facilities and return to their communities.

ENERGY SERVICES

TCOG Energy Services is comprised of three (3) separate programs including: Weatherization Assistance, Utility Bill Assistance, and Family Assistance/Case Management

TCOG's Energy Services programs are designed to assist in meeting energy needs of low-income households and encourages consumers to control energy costs through education.



Energy Services

TCOG Energy Services served over 5,100 households and expended over \$5.58 million in Federal, State and private funding across the Texoma region in FYE 2025

Weatherization

Provides the installation of energy-saving applications to homes, reducing energy consumption up to 40% and thereby lower utility costs.



Utility Assistance Program

Provides co-payment of gas, propane and electric utilities and the provision of supportive services for educating clients on how to conserve energy.

Family Assistance/Case Management

Provides one-on-one support to families striving for self-sufficiency by providing assistance with the cost of training or education which help move them out of poverty.

Case Management Hours – 138
of Services Provided – 75
Total \$ Spent - \$85,567



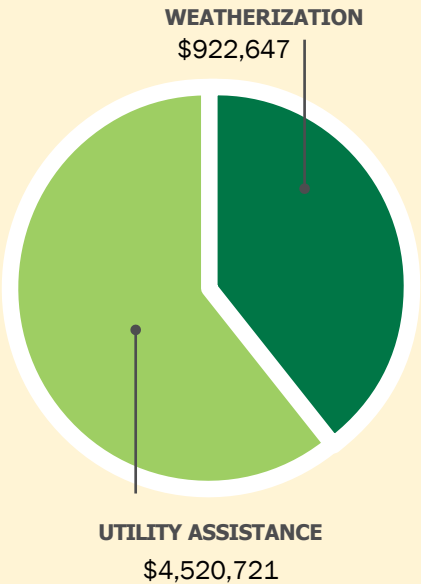
Number of Households Served



Utility Assistance



Weatherization



REGIONAL SERVICES

Focused on finding regional solutions to challenges in Texoma
& improving quality of life at the community level.

Regional Services supports regional and local jurisdictions and municipalities in developing, maintaining and improving quality of life in Texoma.

From planning for the population increases that are projected in the next thirty years to making sure first responders have the training and equipment that they need to get to the scene of the emergency when you call 9-1-1, the Regional Services team is focused on finding regional solutions to challenges in Texoma & improving quality of life at the community level.





Geographic Information Systems (GIS) & Planning

Professionals in the GIS (Geographic Information Systems) Program create, analyze and manage geographic datasets and applications. These datasets include political jurisdictions, transportation networks, emergency management and environmental resources.

Local governments and citizens can utilize maps and data created by the TCOG GIS Program to make well-informed and often life- saving decisions. The GIS Program helps promote geographic education in the region and provides a coordinating resource for GIS professionals in the region.

Regional Collaboration

TCOG's GIS Program works to coordinate and collaborate with local governments, universities, and private companies to consolidate efforts as well as provide innovative solutions. These solutions help to inform citizens and allow local governments to make critical decisions that can sometimes be life-saving.

The GIS Program also has worked diligently in the same spirit to coordinate regional aerial imagery acquisition. The region has been working to combine resources in purchasing these high quality images which has allowed for cost reductions for everyone involved.

Rural Addressing

The GIS Program also provide 9-1-1 addressing services to several local jurisdictions in the region. This collaboration has been very successful and allowed for TCOG to build increasingly important datasets that help make important decisions for a fast growing region.

The GIS program assigned over nearly 800 new addresses and responded to an additional 1,731 customer inquiries within Texoma over the past year.

Municipal Solid Waste

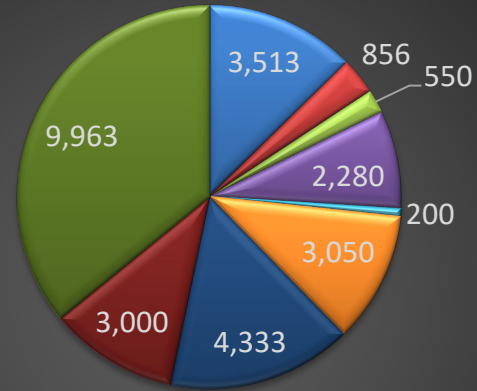
The Municipal Solid Waste (MSW) Grant Program provides both financial and technical assistance to city and county governments, school districts, and law enforcement districts in their efforts to combat illegal dumping, promote recycling, and ultimately reduce the amount of waste introduced to local landfills.

We increased our Education and Outreach during the year with the addition of our Recycled Art Show. It was huge hit and really helped raise awareness about landfill diversion. Looking forward to doing it again!

*Performed with a grant from Texas Commission on Environmental Quality (TCEQ) and with SEP penalty monies from a Texas Commission on Environmental Quality enforcement action.

www.tcog.com/msw for more information

Units Collected



- Hazardous Paint
- Batteries
- Antifreeze
- Used Oil
- Used Oil Filter
- Pesticides
- Latex Paint
- E-Waste
- Other HHW





TCOG is designated as the Economic Development District (EDD) for Texoma by the Economic Development Administration (EDA).

The Texoma EDD supports ongoing community and regional planning goals and provides data resources for Cooke, Fannin, and Grayson Counties.



To learn more visit www.texomaedd.org

COMMUNITY DEVELOPMENT

The [Texas Community Development Block Grant Program](#) supports community development activities to build stronger and more resilient communities.

Annually, the TCOG region receives a formula-based allocation of funds for which applicants can compete. The CDBG applications are scored based on criteria developed by the Unified Scoring Committee (USC), which is composed of one representative from each Council of Governments in the state, and points allocated by Texas Department of Agriculture (TDA). Grants are awarded to the highest-ranking applications. Projects are funded until all available money is expended from that cycle.

All non-entitlement cities and counties in the TCOG region are eligible for these funds which come to the Texas Department of Agriculture from the U.S. Department of Housing & Urban Development (HUD).

TCOG staff also provides technical assistance, support, and data for cities and counties in our region with CDBG grant applications and other programs.





TCOG 9-1-1 Program

The TCOG 9-1-1 Program utilizes state-of-the-art call-taking equipment that incorporates digital mapping applications in Texoma's seven 9-1-1 Public Safety Answering Points (PSAPs).

TCOG provides planning, implementation, management and ongoing administration of the regional network of systems and financing for more than **fifty** police, fire and emergency medical service agencies in the region.

PSAPs participating in the Program are: Bonham Police Department, Gainesville Police Department, Whitesboro Police Department, Cooke County Sheriff's Office, Fannin County Sheriff's Office, Van Alstyne Police Department, and the Grayson County Sheriff's Office.

TCOG successfully delivered 77,806 calls to the seven 9-1-1 PSAPs during the FYE 2025.

Continued Training Education

Program staff successfully provided 872 hours of training for regional telecommunicators and distributed over 13,500 education pieces throughout the region.



Criminal Justice

TCOG's Criminal Justice Program works with a 25-member Criminal Justice Advisory Committee (CJAC) to score and prioritize grant applications for the Office of the Governor's Criminal Justice Division. The CJAC review and score applications that resulted in \$819,000 in awards during FYE 2025.

These projects included:

- Abigail's Arms- Cooke County Victims Assistance- \$340,319
- City of Sherman- FARO Scanner-\$33,837
- City of Trenton- Police Vehicle- \$65,000
- Fannin County- Juvenile Probation Structured Family Therapy- \$26,354
- Fannin County Crisis Center- Crime Victim's Assistance- \$45,995
- Grayson County- DA's Domestic Violence Investigator Program- \$36,974
- Grayson County Women's Crisis Line, Inc. -Victims Assistance- \$271,006



Emergency Planning

TCOG's Emergency Planning Program includes the administration and facilitation of the State Homeland Security Program funds through the Office of the Governor's Homeland Security Grant Division; the application and administration of funding through the Statewide Emergency Radio Infrastructure Program; the development of FEMA approved natural hazard mitigation plans; and technical assistance with grant applications and planning instruments. Activities for 2025 included:

- Application of \$225,000 in Homeland Security Preparedness Projects
- Completion of the Regional Stakeholder Preparedness Review, Regional Threat Identification and Risk Assessment.

**COMBINED STATEMENTS OF
REVENUES, EXPENDITURES, &
CHANGES IN FUND BALANCES**

FYE APRIL 30, 2025

During FYE 2025, Texoma Council of
Governments administered over
\$22.45 million in federal, state and
local programs.

REVENUES**2025**

FEDERAL	\$19,655,029
STATE	\$1,723,196
LOCAL, IN-KIND, & OTHER	\$1,071,861
TOTAL REVENUES	\$22,450,086

EXPENDITURES

OPERATIONAL	
Direct Salaries	\$2,259,046
Benefit Program Costs	\$785,398
Indirect Costs	\$1,040,424
Travel & Training	\$103,956
Contracted Services	\$64,147
Professional Services	\$1,679,082
Other Direct Costs	\$4,914,729
Subcontracts	\$941,782
Debt Service	\$16,183
TOTAL EXPENDITURES	\$22,155,494

Excess (Deficiency) of Revenues over Expenditures	\$294,592
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CURRENT ASSETS

Cash and Pooled Investments

2025

\$2,332,122

2024

\$2,031,274

Accounts Receivable

\$3,071,496

\$2,869,279

Lease Receivables

\$0

\$145,415

Under Allocated Indirect Cost Pools

\$49,983

\$0

Prepaid Items

\$164,076

\$216,614

Total Current Assets**\$5,617,677****\$5,262,582****NONCURRENT ASSETS**

Capital Assets, Net of Accumulated Dep/Amort

Buildings and Improvements

\$1,639,013

\$1,768,689

Furniture, Vehicles, and Other Equipment

\$1,616,197

\$1,753,604

Total Non-Current Assets**\$3,255,210****\$3,522,293****TOTAL ASSETS****\$8,872,887****\$8,784,875****LIABILITIES**

Accounts Payable and Accrued Liabilities

\$1,478,660

\$2,089,499

Accrued Wages

\$142,334

\$136,667

Unearned Revenue

\$1,964,240

\$1,148,209

Over Allocated Indirect Cost Pools

\$0

\$10,311

Total Current Liabilities**\$3,585,234****\$3,384,686**

Noncurrent Liabilities

Due Within One Year

\$171,964

\$211,398

Due in More than One Year

\$876,323

\$992,609

Total Noncurrent Liabilities**\$1,048,287****\$1,204,007****TOTAL LIABILITIES****\$4,633,521****\$4,588,693****TOTAL NET POSITION****\$4,239,366****\$4,061,873**

fye 2025 board officers & members

PRESIDENT

Edwina Lane, Fannin County

VICE PRESIDENT

Bryan Wilson, Grayson County

SECRETARY/TREASURER

Ken Keeler, City of Gainesville

James Thorne
City of Denison

Jim Atchison
City of Van Alstyne

Scott Neu
*Cooke County
Community Rep*

Clay Barnett
City of Sherman

Joan Roane
Cooke County

Newt Cunningham
Fannin County

Dr. Lisa Bellows
*North Central Texas
College*

Nathan Caldwell
City of Collinsville

Allen Sanderson
City of Bonham

Gayla Hawkins
Grayson County

Brian Eaves
ISD Representative

better leaders building better lives™

fye 2025 general membership

CITIES & COUNTIES

Cooke County
Fannin County
Grayson County
City of Bonham
City of Callisburg
City of Denison
City of Ector
City of Gainesville
City of Gunter
City of Honey Grove
City of Howe
City of Knollwood
City of Ladonia
City of Leonard
Town of Lindsay
City of Pottsboro
City of Sadler
City of Sherman

City of Southmayd
City of Tioga
City of Tom Bean
City of Trenton
City of Valley View
City of Van Alstyne
City of Whitesboro
City of Whitewright
Town of Windom

SCHOOL DISTRICTS & COLLEGES

Bells ISD
Bonham ISD
Denison ISD
Dodd City ISD
Fannindel ISD
Grayson College
North Central Texas College

Pottsboro ISD
Sam Rayburn ISD
Savoy ISD



executive director
Eric M. Bridges

The Texoma Council of Governments is a voluntary association of the local governments in Cooke, Fannin, and Grayson Counties. Established in 1968, the Texoma Council of Governments promotes economy and efficiency in the coordinated planning and development of the tri-county region through its community and economic development activities.

Either directly, or through contractors, the Council provides housing, utility assistance, and weatherization services for low-income citizens in the region and assists the elderly and disabled through a variety of Area Agency on Aging programs. The Council also facilitates the delivery of grant funding for homeland security and criminal justice.



Texoma Council of Governments
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