



#### INTRODUCTION

ed history of the Texoma Council of funding sources to expand services has had yet another remarkable year. Governments (TCOG) and celebrate to seniors, or reinventing the way we Many thanks go out to our member the regional impacts we continue to deliver housing and energy services to governments, agency and non-profit achieve as a result of that well-estab- the citizens of this region, the TCOG partners, and private sector supportlished foundation. Our organization's tree is growing despite the cuts in ers who help us maintain the health of roots run deep, allowing us to be state and federal funding for our pro- our roots and grow this organization grounded and stable as we find new grams. Tolkien once said, "the old that for the people of Texoma. and innovative ways to grow. Wheth- is strong does not wither; deep roots er we are providing new services to are not reached by the frost."

This year we recognize the deep-root member governments, finding new In this report you will see that TCOG

## **66**The best time to plant a tree was 20 years ago. The next best time is now."

-Chinese Proverb

#### CONTENTS

- Important Dates in TCOG's History
- **06** 2012 Department Expenditures
- O7 Aging Services
- Client Services
- **15** Government Services

- Combined Statement of Revenues,
  Expenditures and Changes in Fund Balances
- 19 Statement of Net Assets
- 20 Organizational Chart
- Governing Board & General Membership

#### 



#### 1968

Texoma Regional Planning Commission (TRPC) established and serves the member governments and citizens of Cooke, Fannin and Grayson Counties



#### 1972

Minibus program starts to provide transportation for the elderly & disabled and subsequently evolves to meet growing needs



#### 1973

TRPC, Sherman,
Denison, and Grayson
County enter in
agreement to participate
in continued regional
transportation planning



#### **197**5

TRPC serves as vehicle for Texoma Regional Health Council to gather information and provide staff support to accomplish the formation of the Texoma Regional Blood Center to serve our region



Initiated congregate meals and meals on wheels for the elderly in conjunction with the Grayson County Health Department



TRPC is renamed Texoma Council of Governments (TCOG)



#### 1993

TCOG launches the first COG-managed public housing program in the Southwest



#### 1995

Regional Municipal Solid Waste program created to pass thru funding to local governments & support regional solid waste programs



Texoma Housing Partners (THP) is created, becoming the first public housing consortium in the nation, and combines resources to deliver public housing services in the Texoma region

#### 2001

TCOG acquires new office space; the Gallagher Professional Building is renovated and remodeled to accommodate TCOG's growing staff & services



#### 1980

Information & Referral Service of Grayson County, Inc. and Tri-County Senior Nutrition Project, Inc. are established to deliver I&R services and nutrition services, respectively



#### 1981

TRPC begins administering the Section 8 housing program to assist low-income families obtain safe, sanitary and decent living homes



#### 1982

TRPC provides grant writing assistance and seed money to help initiate Home Hospice of Grayson County



#### 1984

TRPC organizes and consolidates regional transportation system, Texoma Area Paratransit System, Inc. and obtains funding to expand services



#### 1988

Together with regional stakeholders, TRPC establishes the 9-1-1 program



#### 2002

TCOG receives a 2-1-1 designation and becomes the official call center to serve the tricounty area with regional resources



#### 2007

The Family Self-Sufficiency/ Homeownership Program effectively facilitates its first homeowner transition



Congress enacts the American Recovery and Reinvestment Act (ARRA) which provides additional funding for Utility Assistance, Weatherization, CSBG, & Criminal Justice



#### 2010

THP and TCOG open the TEAM Center in Bonham, a new facility to Teach, Empower, Assist, and Motivate public housing residents as well as others in the community



TCOG, Workforce Solutions Texoma, and Denison Development Alliance release the Texoma Regional Economic Dashboard to inform the public about the economic condition in our region





#### **EVERY \$1 PAID IN MEMBERSHIP DUES CREATES A \$564 ECONOMIC IMPACT**

DEPARTMENT **EXPENDITURES** Aging Services \$2,646,983 Client Services \$9,964,889

\*Unaudited



Based on the projected change in expenditures and employment between 2011 and 2012, the estimated economic impact of Texoma Council of Governments for 2012 amounts to \$21,757,271 in direct, indirect and induced revenues for businesses, 123 permanent jobs, and \$5,196,387 in workers' earnings.





# AGING SERVICES

As a result of the 1973 amendments to the federal Older Americans Act, states were required to designate Area Agencies on Aging to develop and implement programs and services for older persons at the local level. The Texoma Region has a significantly larger per capita population of older persons than the State of Texas or the nation.

TCOG's Aging Services Inc. and is responsible consultation on long-term L Department has been for the development care choices, support, and instrumental in the success and coordination of a navigates complex service of regional organizations comprehensive system of delivery systems; ultimately such as Texoma Area services for citizens over serving 15,000 clients and Paratransit System, Inc. the age of 60 and/or with a spending over \$1.5 million (TAPS) and Tri-County disability. Professionally in our region last year. Senior Nutrition Project, trained staff provides free

past is the foundation for our future."

-Anonymous

#### **BENEFITS COUNSELING**

The Benefits Counseling Program is designed to answer important questions regarding public benefits and private insurance for seniors 60+, caregivers, and Medicare beneficiaries.



Advocacy is the central thread for these programs, and we provided over 2,700 hours of counseling in the last year alone.

#### **NURSING HOME OMBUDSMAN**

Composed of dedicated volunteers and staff, this program is responsible for monitoring the quality of care for residents in long-term care facilities.

Nursing home ombudsmen are trained and certified by the State to participate

in nursing home open hearings, research complaints and ensure the best possible care for the residents of long-term facilities throughout the Texoma Region.



Over 1,500 hours of service were provided to advocate for seniors in nursing and assisted-care facilities last year.

#### CARE COORDINATION

are Coordination is a coordinated, community-based home care program administered by registered nurses to promote independent living for persons 60+ years of age with supplemental services including assistance with activities of daily living, minor home repair / modifications, emergency response systems, and inhome service arrangements.



We provided 2,200 hours of coordinated service last year, enabling seniors in our region to prolong independent living.

#### THE CARE COORDINATION PROGRAM PROVIDES THE FOLLOWING ASSISTANCE:



#### Congregate and Home-Delivered Meals

Över 95,000 meals were provided in the Texoma area valued at \$455,000.



#### Emergency Response Systems

Provided clients with Emergency Response Systems throughout the Region.



#### Residential Repair

Provided minor home repairs to 40 homes in the Texoma region.



#### Transportation

Provided over way rides to seniors requiring transportation medical purposes.



#### Health Maintenance

Spent more than \$75,000 in Health Maintenance Services which include hearing aids, eye glasses, dentures and medication alert systems.

#### **CAREGIVER PROGRAM**

The Caregiver Program is an ongoing process to assess the needs of a caregiver and care recipient by planning, arranging, coordinating and providing services. Programs include Caregiver Support Groups, Community Outreach, Respite Care, and Education and Training for Alzheimer's, Parkinson's Disease and other caregivers.

We provided over 3,700 hours of caregiver services last year.

#### **SENIOR CORPS**

Senior Corps mobilizes senior volunteers in Texoma to serve their community with two different options: Foster Grandparents tutor/mentor children in public settings and RSVP volunteers serve in numerous other capacities.

These programs provided over 190,000 volunteer hours last year combined, amounting to a value of nearly \$4.2 million for our region.

#### INFORMATION, REFERRAL & ASSISTANCE

By assessing needs of the inquirer and evaluating appropriate resources, we are able to indicate the organizations capable of meeting those needs and provide enough information about each organization to help inquirers make an informed choice.

We also assist inquirers for whom services are unavailable by locating alternative resources when necessary and following up on referrals to ensure the service was provided.

Over 9,600 referrals were made last year for this program.





## CLIENT SERVICES

DEPARTMENT

The Client Services Department includes the Public Housing Program, Section 8 Housing Choice Voucher Program, Energy Services Program, and 2-1-1 Information and Referral Program. On average, these programs have been in existence for over 40 years. Supported with state and federal funds, they have provided essential services to millions of American families.

hether providing affordable housing, self-sufficiency programs, home weatherization applications, assistance

with utility bills, or direct connection to crucial social services through referrals, the common goal of these programs is to give families hope for a better tomorrow by making life-changing resources available today. **66**There are two lasting bequests we can give our children: One is roots, the other is wings."

-Hodding Carter

#### 2-1-1 INFORMATION & REFERRAL

In 1997, a collection of forward-thinking Texas leaders charged the Texas Health and Human Services Commission with the responsibility of developing, coordinating and implementing a statewide health and human services referral system that ultimately led to the creation of the 2-1-1 Texas Information & Referral Network. In 2002, TCOG received a 2-1-1 designation and became an official call center serving the Texoma area with regional resources.

Toll-Free and Easy to Remember 2-1-1 Texoma offers a viable solution to help individuals in a timely and efficient manner.

Over 5,000 Regional Resources
As a result of our work at 2-1-1 Texoma this year, more than 29,000 callers received resources through the 2-1-1 Texas help line.

Summertastic!

2-1-1 Texoma publishes an annual guide featuring agencies throughout the tri-county region that engage children in education, fine arts, and sports throughout the summer. The guide is distributed to 80,000 households.

#### **ENERGY SERVICES**

Our Energy Services Program assists families with the payment of gas, propane and electric bills in addition to educating clients on how to conserve energy. In tandem with that, the Weatherization Program provides for the installation of energy-saving measures which reduce utility consumption thereby lowering utility bills. The Case Management Program provides one-on-one support to families striving for self-sufficiency by providing assistance with the cost of training or education which will lead them up and out of poverty.



Through increased outreach efforts, we assisted nearly 800 new families last year through the various Energy Services programs.

SERVICE	DOLLARS	HOUSEHOLDS
Utility Assistance	\$1,487,114	1,584
Case Management / Tuition Assistance	\$77,001	47
Homelessness Prevention	\$42,908	38
DOE: Weatherization	\$233,269	42
LIHEAP: Weatherization	\$819,423	383
TOTAL:	\$2,659,715	2,094

#### **SECTION 8 HOUSING CHOICE VOUCHER PROGRAM**

With an annual budget of over \$2 million, we provide affordable housing for over 500 families in Fannin and Grayson Counties with the Section 8 Program. Families may choose to also participate in the Family Self-Sufficiency/Homeownership Program to achieve a goal of financial independence through support services including employment and educational training, credit counseling, and homeownership classes.

66 FSS Graduates since 1994
We currently have 62 Active FSS/
Homeownership Participants.

8 Proud Homeowners since 2004

Annual FSS Coat Drive
440 coats were distributed during the winter of 2011 to those in need through the FSS Program.

#### HUD-VASH

In coordination with the Department of Veteran's Affairs, TCOG was selected as one of only ten (10) Housing Authorities in Texas to receive specialized vouchers that help the most vulnerable, chronically-homeless veterans and their families transition from homelessness to permanent housing.

#### **TEXOMA HOUSING PARTNERS**

Texoma Housing Partners (THP) is a consortium of small Public Housing Authorities located across 18 cities in 4 counties (Fannin, Grayson, Collin and Hunt) and provides over 500 units of affordable housing as well as social and educational programs to low-income families.

With the addition of our new TEAM Center, public housing residents and others in the community have access to a variety of programs and services designed to Teach, Empower, Assist and Motivate including tutoring for the GED test and ESL & adult literacy classes.

THP is responsible for the management and maintenance of over \$26 million in real estate and \$2.5 million in budget authority.





#### **GOVERNMENT SERVICES** DEPARTMENT

The Government Services team is responsible for a wide-range of activities designed to improve the quality of life at the community level.

Trom improvements in the thirty years to making sure call 9-1-1, the Government  $\Gamma$  way people get around first responders have the Services team is focused on the region to planning for training and equipment that finding regional solutions the population increases they need to get to the scene to the challenges that the

that are projected in the next of the emergency when you Texoma region faces.

**66**The roots of true achievement lie in the will to become the best that you can become"

-Harold Taylor

#### **PUBLIC SAFETY**

The mission of our Public Safety program is to provide support and administrative services for 9-1-1, Homeland Security, and Criminal Justice programs within our region.

#### 9-1-1/EMERGENCY COMMUNICATIONS

We administer emergency dispatch for more than fifty police, fire & emergency medical service agencies throughout the region and are dedicated to the successful delivery of 9-1-1 calls 24/7.

Successfully delivered 100,428 emergency calls for service to the 6 PSAPs of which 83.2% were from wireless devices.

Hosted and provided 638 hours of training to call takers on how to properly handle emergency calls.

#### HOMELAND SECURITY/ EMERGENCY MGMT.

Facilitated the National Incident Management System (NIMS) training of over 50 first responders so that response to emergency situations is efficient and effective.

Managed nearly half a million grant dollars to enhance the security of the Texoma Region, including interoperable communications equipment, critical infrastructure protection, and intelligence enhancement.

#### CRIMINAL JUSTICE/LAW ENFORCEMENT

Provided grant training, technical assistance, and facilitated the local scoring of grants for submission to the Governor's Division of Criminal Justice.

Worked with local District Attorneys to bring regional attention to the Criminal History Reporting and, as a result, raised the average completeness reporting within the region by 5%.



#### **GEOGRAPHIC INFORMATION SYSTEM (GIS)**

Our GIS Program develops and delivers information in the form of maps, reports, and charts for counties, cities, appraisal districts, 9-1-1 organizations, and others in Texoma.

Originally formed from a partnership with local governments and the TCOG Public Safety Program to provide rural addressing, this successful collaboration has allowed us to further coordinate regional efforts by building an increasingly higher number of datasets and tools for decision-makers in the region.

#### Online Map Deployment

We developed and deployed an online GIS map this year for member jurisdictions to utilize the most accurate, customized, and up-to-date data anywhere with Internet access without exhausting that jurisdiction's IT infrastructure to support the GIS web map.

### Computer-Aided Dispatch & GIS

In order to help public safety officers get to the location of a caller or incident faster, we assisted Grayson County with incorporating GIS in new Computer-Aided Dispatch System.

Critically-Accurate Support
During the numerous wildfires
in 2011, we provided critical & accurate
support to Emergency Operations Centers.

#### Dynamic Datasets

18 new GIS layers were created for local governments to use in public safety, emergency management, redistricting, elections, and socioeconomic analysis in Texoma.

## Rural Address Assignment More than 700 new addresses were

assigned to properties in the unincorporated areas of Cooke, Fannin, and Grayson Counties.

# Cost-Saving Pictometry Updated aerial imagery of the entire Texoma region by facilitating a cooperative acquisition of Pictometry between TCOG, GCAD, FCAD, CCAD, and Denison.

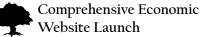
#### **MUNICIPAL SOLID WASTE**

Financial and technical assistance is provided to city & county governments, school districts, and law enforcement districts in their efforts to combat illegal dumping, promote recycling, and ultimately reduce the amount of waste introduced to local landfills. Services provided by the MSW Program educate the public and reduce the amount of illegal dumping on our regions' county roads and creeks.

Increased Environmental Awareness in Area Schools
This year we visited science and biology classes to educate students about the positive impact home composting has for individuals and the region. We presented PowerPoint presentations to the Honey Grove, Sam Rayburn, Dodd City, Savoy, Ector, and Bonham school districts and plan to continue in other area school systems this fall.

#### **COMMUNITY & ECONOMIC DEVELOPMENT**

We provide staff support for the Regional Review Committee which sets criteria for the Community Development Block Grant Program in the region and also facilitates regionwide planning through the Economic Development Administration that addresses how the placement of people, infrastructure, and assets among the communities in Cooke, Fannin, and Grayson Counties operate as a regional economy and create a quality place for businesses and workers.



In 2011, we launched www.texomaedd.org, a unique website intended to educate site selectors, businesses, public officials, and citizens about the Texoma regional economy.

This site provides a customized commercial and industrial real estate mapping tool as well as comprehensive information about infrastructure, resources, economic research, and planning efforts across all of Texoma.

# & FINANCE

During FY2012, Texoma Council of Governments administered nearly \$15 million in Federal, State and Local programs.

Additionally, our Finance Department staff provided financial and administrative services to Texoma Housing Partners which represents public housing authorities of the cities of Bells, Bonham, Celeste, Ector, Farmersville, Gunter, Honey Grove, Howe, Ladonia, Pottsboro, Princeton, Savoy, Tioga, Tom Bean, Trenton, Van Alstyne, Whitewright, and Windom.

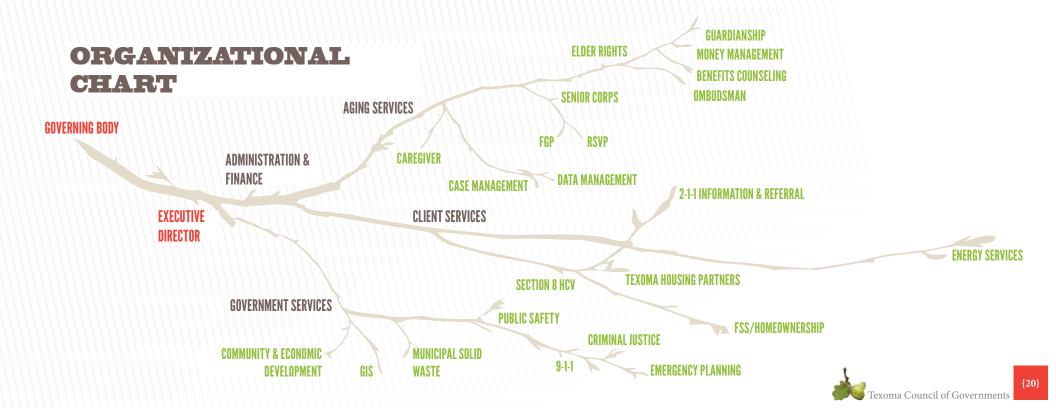
COMBINED STATEMENT OF REVENUES,
EXPENDITURES & CHANGES IN FUND
<b>BALANCES</b> • Years Ended April 30, 2012, and 2011

COST CATEGORY	2012*	2011
Revenues		
Federal	\$10,138,488	\$12,740,102
State	\$1,726,467	\$1,440,445
Local & in-kind	\$2,959,677	\$3,940,743
Interest	\$1,791	\$1,899
Total Revenues	\$14,826,423	\$18,123,189
Expenditures		
Direct Salary Costs	\$2,243,668	\$2,409,022
Employee Benefit Costs	\$913,105	\$896,229
* 1		, ,
Travel	\$208,464	\$272,598
Indirect Cost Allocation	\$1,025,473	\$1,019,154
Supplies	\$265,427	\$383,224
Contract Services	\$463,050	\$346,938
Equipment	\$279,204	\$691,335
Other Direct Costs	\$1,749,969	\$1,914,089
Subcontracts	\$4,366,504	\$5,109,369
In Kind Services	\$121,578	\$378,601
Other	\$3,168,358	\$4,486,318
Total Expenditures	\$14,804,800	\$17,906,877
Excess (Deficiency) of Revenues	\$21,623	\$216,312
over Expenditures	Ψ21,023	Ψ210,512
Net Change in Fund Balances	\$121,526	\$216,312
	\$1,139,053	\$922,741
Fund Balances Beginning of Year	\$1,139,033	\$922,141
Fund Balances End of Year	\$1,260,579	\$1,139,053
*Unaudited		
"Unauanea		

	STATEMENT OF NET ASSETS · Years Ended April 30, 2012, and 2011				
	ASSETS	2012*	2011		
	Current Assets				
	Cash and Cash Equivalents	\$1,248,313	\$1,737,633		
1	Accounts Receivable	\$624,415	\$569,902		
_	Prepaid Expenditures Under-allocated Indirect Costs	\$37,517	\$33,849		
2	Total Current Assets	\$386,815 <b>\$2,297,060</b>	\$218,055 <b>\$2,559,439</b>		
3	Total Cultent Assets	\$2,297,000	\$2,339,439		
2 5 3 9	Non-current Assets				
9	Other Assets	\$0	\$0		
	Capital Assets, net	\$2,408,071	\$2,492,252		
2	Total Non-Current Assets	\$2,408,071	\$2,492,252		
2	Total Assets	\$4,705,131	\$5,051,691		
8	LIABILITIES	2012*	2011		
4	Current Liabilities				
4	Accounts Payable	\$291,207	\$246,540		
8	Unearned Revenue	\$822,996	\$1,064,894		
5	Over-allocated Employee Benefit Costs	\$93,883	\$108,952		
9	Current Portion of Accrued Compensated Absences Current Portion of Notes Payable	\$23,471 \$147,309	\$27,894 \$136,525		
9	Total Current Liabilities	\$1,378,866	\$1,584,805		
)1		\$1,570,000	\$1,501,005		
8	Non-current Liabilities	4552.252	0011		
7	Notes Payable, net of Current Portion	\$663,860	\$811,717		
2	Accrued Vacation Total Non-Current Liabilities	\$70,412 \$ <b>734,272</b>	\$83,683		
_	Total Non-Current Liabilities	\$134,212	\$895,400		
2	Total Liabilities	\$2,113,138	\$2,480,205		
2	NET ASSETS	2012*	2011		
3	Invested in Capital Assets, Net of Related Debt	\$1,596,902	\$1,544,010		
)	Unrestricted	\$995,091	\$1,027,476		

\$2,591,993 \$2,571,486

Total Net Assets



#### **FYE 2012 GOVERNING** BOARD & OFFICERS

Al Smith, President Cooke County Commissioner Roy Floyd, Vice President City of Bonham Mayor

Robert Brady, Secretary/Treasurer City of Denison Mayor

Creta L. "Spanky" Carter Fannin County Judge Tim Davis Fannin County Small City Rep Jim Goldsworthy City of Gainesville Mayor Cecil Jones Fannin County Community Rep

Carrol McKnight City of Collinsville Mayor Danny Nortman Cooke County Small City Rep John Roane Cooke County Judge Randy Sedlacek

Bill Lindsay Grayson County Community Rep Denison ISD Cary Wacker City of Sherman Council Member Johnny Waldrip Grayson County Commissioner Patsy Wilson College Rep (NCTC)

#### GENERAL MEMBERSHIP

CITIES & COUNTIES Cooke County Fannin County Grayson County City of Bells City of Bonham City of Callisburg City of Collinsville City of Denison City of Dodd City City of Ector City of Gainesville City of Gunter City of Honey Grove City of Howe City of Knollwood City of Ladonia City of Leonard Town of Lindsay City of Muenster

Town of Oak Ridge

City of Pottsboro Town of Ravenna City of Sadler City of Savoy City of Sherman City of Southmayd City of Tioga City of Tom Bean City of Trenton City of Valley View City of Van Alstyne City of Whitesboro City of Whitewright Town of Windom **SCHOOL DISTRICTS** & COLLEGES Bells ISD Bonham ISD

Ector ISD

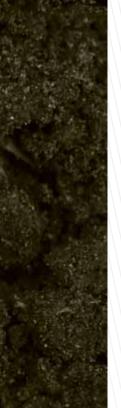
Commerce Denison ISD Dodd City ISD

Era ISD Grayson County College Honey Grove ISD Leonard ISD Muenster ISD Muenster Sacred Heart North Central Texas College Pottsboro ISD Sam Rayburn ISD Savoy ISD Sherman ISD Tom Bean ISD Van Alstyne ISD Whitesboro ISD ASSOCIATE MEMBERS Bonham Chamber of

Denison Chamber of

Commerce

Texoma Housing Partners



#### EXECUTIVE DIRECTOR

Susan B. Thomas, PhD

#### ADMINISTRATION & FINANCE

Terrell Culbertson

#### AGING SERVICES DEPARTMENT

Karen Bray

#### CLIENT SERVICES DEPARTMENT

Allison Minton

**GOVERNMENT SERVICES DEPARTMENT** 

www.tcog.com

#### The 1300/45/6/ 134 - 6-1001/1/2/164 (51/16

2012 ANNUAL REPORT

The Texoma Council of Governments is a voluntary association of the local governments in Cooke, Fannin, and Grayson Counties. Established in 1968, the Texoma Council of Governments promotes economy and efficiency in the coordinated planning and development of the tri-county region through its community and economic development activities. Either directly, or through contractors, the Council provides housing, utility assistance, and weatherization services for low-income citizens in the region and assists the elderly and disabled through a variety of Area Agency on Aging programs. The Council also facilitates the delivery of grant funding for homeland security and criminal justice.

